

# Community Referral Poster for Children, Youth and Families in Merri-bek

Aboriginal and Torres Strait Islander Services	
Victorian Aboriginal Child Care Agency (VACCA)	9287 8800
Koorie Connect	9287 8800
Victorian Aboriginal Health Service	9419 3000
Aboriginal Housing Victoria	9403 2100
Kirrang Wilam Youth Refuge	1800 809 722
Victorian Aboriginal Education Association Inc. (VAEAI)	9481 0800
Wayapa Wuurrk	0488 767 761
13YARN	13 92 76
Yarning Safe'N'Strong	1800 959 563
Dijira – Aboriginal Family Violence Response & Support Service	1800 105 303
Accommodation Services	
Melbourne City Mission – Frontyard Youth Services	9977 0077
Statewide Crisis Accommodation After Hours Service	1800 825 955
Housing Vic	1300 457 170
Salvation Army Housing Victoria (SAHV)	8878 4500
Transitional Youth Support Service	9450 4700
Kids Under Cover	9429 7444
Royal Childrens Hospital Young People's Health Service (YPHS)	9453 8590
VincentCare	1800 825 955
Bright Futures Homeless Children's Specialist Support	9359 5493
Youthlink Reconnect <b>REF</b>	9832 3934
Alcohol and Other Drugs Services	
Quitline	13 78 48
<b>DirectLine (24 hrs)</b>	1800 888 236
The Zone	1800 161 327
Odyssey House	9420 7600
Uniting Coburg Community Services and Outreach	9386 2876
YSAS [Youth Support & Advocacy Service] [Fitzyro]	9415 8881
Youth Drug and Alcohol Advice line [24 hrs]	1800 458 685
Youth Projects [Glenroy]	9304 9100
Mirabel Foundation	9527 9422
Positive Choices	positivechoices.org.au
Merri Health Needle Syringe Program	1300 637 744
<b>Confidential, drop in. 9am-5pm, Mon-Fri. 93 Bell St Coburg, 11 Glenlyon Rd Brunswick. Free kits at reception, disposal units outside.</b>	
Carers Support Services	
Carer Gateway	1800 422 737
Merri Health Rainbow Young Carers	9076 6644
Carers Victoria	1800 514 845
Little Dreamers	1800 717 515
Child Protection/Parenting Services	
North Division DHHS Child Protection	1300 598 521
<b>A/Hrs Child Protection Emergency Service</b>	13 12 78
Sexual Offences & Child Abuse Investigation Team [Fawkner]	9355 6100
Victorian Aboriginal Child Care Agency (VACCA)	9287 8800
The Orange Door in Merri-bek	1800 271 151
Cybersmart Helpline	1800 880 176
Sexual Offences & Child Abuse Investigation Team [Fawkner]	9355 6100
Parenting Support	
Merri Health Family Services (Coburg)	1300 637 744
Anglicare Victoria [Preston]	8470 9999
Parentline	13 22 89
Council of Single Mothers and their Children	9654 0622
Step Families Australia	9663 6733
Drummond St. Services - Ready, Steady ... Family!	9663 6733
Melbourne City Mission – Early Links Family Support	9977 0019
Brotherhood of St Laurence – Family Learning Multicultural Playgroup	0482 169 652
Relationships Victoria – Child and Parenting Groups	8625 3666
Playgroup Victoria	1800 171 882
Supported Playgroups in Merri-bek	9240 2455
Early Childhood Learning and Care	
HIPPY – Home Interaction Program for Parents and Youngsters	0417 155 689
Preschool Field Officer Program <b>REF</b>	9240 1111
Merri-bek Council School Holiday Program	9240 2427
Merri-bek Council Family Day Care	9240 2300
Disability Services	
National Disability Insurance Agency (NDIA)	1800 800 110
Emergency After Hours Response Service (EARS)	1800 727 280
Melbourne City Mission	9977 0000
Scope Northern (Glenroy)	1300 472 673
NDIS + Brotherhood of St. Laurence	1300 275 634
AMAZE Connect Helpline	1300 308 699
Royal Children's Hospital Centre for Community Child Health (CCCH)	9345 6150
Association for Children with a Disability	9880 7000
LaTrobe Uni Communication Clinic	9479 1921
Autism Spectrum Australia (Aspect)	1800 277 328
Aspergers Victoria	0480 385 710
Employment, Training and Education Services	
In 2 Life Stride Programs	9088 5520
Youth Projects [Glenroy]	9304 9100
State Schools' Relief	8769 8400
Project Rockit	9068 5177
<b>Cyber bullying program for schools.</b>	
Employment Support	
Workways	1800 631 196
Transition to Work - Asuria [Coburg]	1800 773 338
Inner Northern Local Learning and Employment Network (INLLEN)	9101 9807
School Refusal Services	
School Focused Youth Service (SFYS)	1300 637 744
Melbourne City Mission - Living Learning <b>REF</b> Supporting 15-21yos, currently not in school or work, have had low attendance and are currently living with a mental health condition.	1800 517 218
Jesuit Social Services Navigator Program	9387 1233
School Refusal Clinic	9122 5241
Transfer to School Support	
Merri Health School Readiness Program	1300 637 744
Melbourne City Mission School Ready Program	1800 343 287
Melbourne Indigenous Transition School (MITS)	9429 3220

Family Violence/Assault Support Services	
Family Violence	
1800 RESPECT	1800 737 732
The Orange Door in Merri-bek	1800 271 151
Safe Steps Family Violence Response Centre	1800 015 188
Berry Street Northern Family and Domestic Violence Service (NFDVS)	9450 4700
Victims of Crime Victoria Helpline	1800 819 817
	TXT 0427 767 891
WIRE Women's Support and Information	1300 134 130
Merri Health Family Violence Counselling	1300 637 744
Sexual Assault	
Sexual Assault Crisis Line [24 hrs]	1800 806 292
CASA House [Centre Against Sexual Assault]	9635 3610
Gatehouse Centre for Assessment & Treatment of Child Abuse <b>REF</b>	9345 6391
<b>A/Hrs Crisis Care</b>	9345 5522
Financial Help Services	
Centrelink	13 24 90
Youth Allowance	13 24 90
ABSTUDY Living Allowance	1800 132 317
National Debt Helpline	1800 007 007
Uniting Vic. Tas Financial Counselling	1300 882 035
Food Security Services	
The Salvation Army	8873 5288
St Vincent de Paul Society	13 18 12
Foodbank	9362 8300
Merri-bek Delivered Meals Service	9240 2302
Community Information & Support Merri-bek	9350 3737
<b>Pantry items, fresh fruit and vegetables, fresh and frozen meals, and food vouchers.</b>	
Northpoint Centre	9338 1898
Gambling Support Services	
Gambler's Help	1800 858 858
Gambler's Help Youthline	1800 262 376
General Counselling and Support Services	
Merri-bek City Council	9240 1111
Merri Health Generalist Counselling Service <b>REF</b>	1300 637 744
The Reach Foundation	9412 0900
The Bouverie Centre [Brunswick] <b>REF</b>	8481 4800
Drummond St Services - Child Counselling & Support <b>REF</b>	9663 6733
Relationship Matters	1300 543 396
General Health Services	
Merri Health Service Access	1300 637 744
<b>Audiology (1-18yrs), Speech Pathology, Occupational Therapy (0-6yrs), Physiotherapy, Podiatry, Dietitian, Dental (0-12yrs), Little feet and Limbs Clinic.</b>	
Merri-bek Council Maternal and Child Health Service	9240 1111
Maternal and Child Health 24hr Support Line	13 22 29
Melbourne City Mission - Speech Pathology & Child Occupational Therapy [Brunswick]	1800 343 287
Lesbian, Gay, Bi, Trans, Intersex, Queer, Asexual+ [LGBTIQIA+] Services	
Merri Health Q Health	1300 637 744
Merri Health My Rainbow Group	1800 699 688
<b>An inclusive program that provides a space for LGBTIQIA+ youth and allies to participate in workshops, connect with other youth and to develop new friendships.</b>	
Mind Australia Aftercare Program	1300 286 463
Queerspace	9663 6733
QLife	1800 184 527
Rainbow Door	1800 729 367
Rainbow Network	9479 8870
Rainbow Health	9479 8700
Minus 18	minus18.org.au
Transcend	transcendsupport.com.au
Genderqueer Australia	genderqueer.org.au
Material Aid Services	
Brotherhood of St Laurence [Brunswick]	9387 9519
Coburg Community Information Centre	9350 3737
The Salvation Army [Merri-bek]	9353 1086
St Kilda Mums	1300 789 509
Victorian Concessions Information Line	1800 658 521
Men's Support Services	
Brother to Brother	1800 435 799
Mensline Australia	1300 789 978
Men's Referral Service	1300 766 491
Mental Health Services	
Phone/Online Support	
Grief Line	1300 845 745
Kids Helpline [24 hrs]	1800 55 1800
<b>Up to 25yrs, web and email counselling.</b>	
Lifeline [24 hrs]	13 11 14
	TTY 133 677
Suicide Call Back Service	1300 659 467
Beyond Blue	1300 224 636
Headspace	1800 650 890
SANE Helpline	1800 187 263
Mental Health Services	
Mental Health Foundation of Australia Helpline	1300 643 287
Anxiety Recovery Centre Victoria	1300 269 438
<b>Direct Helpline</b>	9108 7383
Head to Health	1800 595 212
Victoria Mental Illness Awareness Council (VMIAC)	9380 3900
Orygen Youth Health Triage [15-24 yo]	1800 888 320
Royal Children's Hospital (RCH) <b>REF</b>	
<b>Child &amp; Adolescent Mental Health Service [CAMHS]</b>	
Headspace [Glenroy] [12-25 yo]	1300 880 218
Independent Mental Health Advocacy	1300 947 820
Neami [Brunswick]	1300 379 462
Mind Australia [Coburg]	1300 375 330
Eating Disorders	
Eating Disorders Victoria	1300 550 236
Butterfly Foundation	1800 33 4673
Austin Health Child & Youth Mental Health Service [CAMHS] <b>REF</b>	1300 859 789

Mentoring Services	
L2P Program Merri-bek	0457 791 480
Whitelion	1300 669 600
Multicultural Services	
Australian Greek Welfare Society	9388 9998
Arabic Welfare [Brunswick] <b>REF</b>	9380 9536
Victorian Arabic Social Service [VASS]	9359 2861
Spectrum Migrant Resource Centre	9977 9000
Centrelink Multilingual Service	131 202
Centre for Multicultural Youth [CMY]	9340 3700
Foundation House	9389 8900
Islamic Council of Victoria	9328 2067
Refugee & Immigration Legal Centre	9413 0100
Asylum Seeker Resource Centre [Footscray]	9326 6066
Asylum Seeker Welcome Centre	9388 2459
Australian Muslim Women's Centre for Human Rights	9481 3000
VICSEG [Coburg]	9383 2533
Kindergarten Outreach Support for CALD Children and Families	
Tue and Fri	0404 853 609
Tue and Wed	0438 748 325
Neighbourhood Houses	
<b>Brunswick Neighbourhood House</b>	9386 9418
43a De Carle St, Brunswick	
18 Garden St, Brunswick	
<b>East Coburg Neighbourhood House</b>	9913 5472
32 Nicholson St, Coburg	
<b>Fawkner Neighbourhood House</b>	9359 1824
79 Jukes Rd, Fawkner	
95 Major Rd, Fawkner	
<b>Glenroy Neighbourhood House</b>	9304 3910
5B Cromwell St, Glenroy	
<b>Newlands Neighbourhood House</b>	8528 2332
20 Murray Rd, Coburg	
<b>Reynard Street Neighbourhood House</b>	9386 7128
104A Reynard St, Coburg	
<b>Sussex Neighbourhood House</b>	9354 2210
7 Prospect St, Pascoe Vale	
Police and Legal Services	
Police [Emergency]	000
Local Police	
Brunswick [24 hrs]	8378 6000
Fawkner [24 hrs]	9355 6000
LGBTIQIA+ liaison officers	8378 6000
Youth Law	9113 9500
Mental Health Legal Centre Inc.	9629 4422
Disability Discrimination Legal Service	9654 8644
	TTY 9654 6817
Northern Community Legal Centre	9310 4376
Office of the Public Advocate	1300 309 337
Better Place Australia	9355 4700
Youth Referral and Independent Person Program	9340 3777
Victoria Legal Aid	1300 792 387
Court Network	1800 571 239
Commission for Children & Young People	1300 782 978
Sexual Health and Pregnancy Support Services	
Sexual Health Victoria	1800 013 952
Melbourne Sexual Health Centre	9341 6200
Brave Foundation	0448 088 380
Young Women's Health Program	8345 2127
<b>Free safe sex products at Merri Health</b>	
21 Victoria St, Coburg	
93 Bell St, Coburg	
11 Glenlyon Rd, Brunswick	
Youth Centres and Recreational Services	
1800 My Youth	1800 699 688
<b>Support, advice, and information on programs within Merri-bek.</b>	
Youth Centres	
Don Bosco Youth Centre	9386 7563
Fawkner Youth Space	1800 699 688
Oxygen Youth Space	1800 699 688
Youth Inclusive Cities Coordinator	0481 439 114
Sports	
Active Merri-bek	9354 3504
<b>An online directory of leisure centres, pools, sports, activity groups, and indoor and outdoor programs.</b>	active.merri-bek.vic.gov.au
Music and Art	
Amped Up!	1800 699 688
Oxygen Youth Space Music Rehearsal Room	1800 699 688
Artful Dogers Studio [Collingwood]	9415 8700

**REF = Referral needed**  
**TTY = Teletypewriter**  
**TXT = Text**

Updated January 2024 | For further updates, please contact [community.wellbeing@merrihealth.org.au](mailto:community.wellbeing@merrihealth.org.au)  
**Merri Health: 1300 637 744**

